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Credit hour and work expectation

For help with your password, university e-mail, Carmen, or any other technology issues, questions, or requests, contact the OSU IT Service Desk. Standard support hours are available at <https://ocio.osu.edu/help/hours>, and support for urgent issues is available 24x7.

- **Tests:**

- All tests will be given online via CarmenCanvas. Unless prior changes have been announced, the exam will open on the date listed for the exam on the syllabus. Students can take the exam at any point on the date (Eastern Standard Time) the exam opens. However, students **will NOT** have the entire day to do the exam. Exams will only be open for the time allotted

[Carmen Zoom](#) help guide:

- **Self-Service and Chat support:** <http://ocio.osu.edu/selfservice>
- **Phone:** 614-688-HELP (4357)
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Date	Topic	Learning Objectives
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